



QUALITY POLICY STATEMENT OF Ergonomic Solutions International Limited and Subsidiary Companies

Ergonomic Solutions (ES) is committed to solving technology implementation problems for our customers through product excellence, ongoing innovation and exceptional customer service.

We are also committed to being the natural choice of our customers by delivering the highest levels of value, quality and service, coupled with timely and honest communications.

Our VALUES underpin these commitments and include EXCELLENCE (to be the best in quality and customer service) and CONTINUOUS DEVELOPMENT (of our people, products and processes).

To demonstrate these commitments, we will:

- Include quality and continuous improvement considerations in all our decision-making.
- Ensure compliance with all applicable quality standards, legislation, regulations and codes of practice.
- Promote a culture of continuous quality improvements and getting things “right first time”.
- Provide adequate support and resources for our people at all levels to fulfil their responsibilities.
- Conduct regular reviews of the company’s performance and implement improvements as required.
- Provide opportunities for our people to develop the appropriate knowledge, skills and behaviours to ensure that every process, activity or task is carried out with the utmost respect for quality.
- Specify the need for contractors and suppliers to carry out their work in accordance with our Quality System and the requirements of this policy and monitor their compliance.
- Continuously improve the company’s Quality System and performance.

This policy has been adopted by The Board of Ergonomic Solutions and will be periodically reviewed to ensure its continued relevance. The responsibility for the Quality System lies with the Managing Director and the Executive Management Team. The responsibility for quality and quality improvement lies with every member of the company.